



HEALTHCARE DATASHEET

The Aqurio Platform

Aqurio makes healthcare more efficient to deliver, easier to access, and easier to scale — through AI agents that do real work and prove every outcome, built compliance-first so clinicians and staff can focus on the work only humans can do.

PORTFOLIO AT A GLANCE



SmartAnalytics™ · See

Real-time visibility across 100% of interactions — dashboards, Quality and QA, prediction, opportunity detection. Solves: Organizations run on ~3% of their interaction data.



SmartAgent™ · Act – Inbound

AI agents handling every inbound interaction — voice, SMS, MMS, email, fax, digital — 24/7, end to end. Includes SmartCare™. Solves: 60% of callers hang up after a minute on hold.



SmartEngage™ · Act – Outbound

AI agents running every outbound campaign — collections, recall, care-gap closure, retention — with success-based Revenue Recovery. Solves: The highest-ROI outbound work never runs — no one can staff it.

HOW THE PRODUCTS WORK TOGETHER



SEE – SmartAnalytics

Capture 100% of interactions; reveal what's broken and what it's worth.



ACT – SmartAgent + SmartEngage

Deploy agents against the quantified opportunity, inbound and outbound.



REMEMBER – Shared state layer

Every interaction improves every agent — outcomes compound monthly.

The AI platform purpose-built for healthcare — no patient falls through, no balance goes unworked, **no care gap goes unclosed.**



\$7M+

collected in 7 months, ~3x ROI (42 north dental)

46%

appointment calls automated (Jefferson & Benevis)

28%

revenue increase across the customer base

30+

specialties in the training data

BENEFITS OF THE FULL SUITE

The whole patient journey

Visibility, inbound answering, and proactive outreach — one platform.

Relief for stretched teams

Automating repetitive work cut related labor costs 52%.

Compliance you can defend

HIPAA with BAA, TCPA-governed outreach, 100% automated QA.

Outcomes that fund themselves

Recovered revenue and filled schedules; success-based pricing available.

KEY DIFFERENTIATORS

Inbound and outbound, one platform

Every other vendor runs one or the other.

Systems-of-record integration

Agents complete work in the EHR/PM/CRM — not tickets.

The compounding flywheel

One shared state layer — Predictive, Personalized, Compounding.

Purpose-built training data

1B+ interactions; 4.51T records across 30+ specialties.

Compliance-first architecture

HIPAA, TCPA, consent, and auditability in every layer.

Schedule a demo 
with your own
workflows — EHR/
PM integration
and a BAA in every
engagement.

INTEGRATIONS

70+ EMR/PMS integrations ·
Existing phone systems — no rip-
and-replace · Native, bidirectional
write-back · One integration
across all three products ·
Patient data stays in your EHR

Agents write back to the system of
record — appointments booked in
the PMS, payment plans recorded,
care gaps closed, billing resolved
with the patient's actual account
data. Not screen-scraping or an
API workaround.

ABOUT AQURIO



Aquurio (*uh-cure-rio*) is a purpose-built Agentic AI company for healthcare and high-stakes industries. It puts AI agents to work across the full patient and customer journey — closing care gaps, automating revenue cycle operations, and ensuring no patient and no dollar slips through. Built for regulated environments where getting it wrong isn't an option, Aquurio delivers real-time operational visibility, seamless enterprise integration, and outcomes that compound over time. For more information, visit aquurio.com.

Check out our
Weekly Live Demo

